

Special Libraries Association



2003

Annual Report

Founded in 1909 and headquartered in Washington, D.C., the Special Libraries Association (SLA) is the international professional association that represents thousands of information experts in 83 countries who collect, analyze, evaluate, package and disseminate information to facilitate strategic decision-making. SLA members work for corporations, private companies, government agencies, not-for-profit organizations, technical and academic institutions, museums, law firms, and medical facilities. SLA serves as the leading voice in the information industry.

Vision Statement

SLA is the global organization for innovative information professionals and their strategic partners.

Mission Statement

SLA promotes and strengthens its members through learning, advocacy, and networking initiatives.

SLA Core Values

Leadership: Strengthening our roles as information leaders in our organizations and in our communities, including shaping information policy.

Service: Responding to our clients' needs, adding qualitative and quantitative value to information services and products.

Innovation and Continuous Learning: Embracing innovative solutions for the enhancement of services and intellectual advancement within the profession.

Results and Accountability: Delivering measurable results in the information economy and our organizations. The Association and its members are expected to operate with the highest level of ethics and honesty.

Collaboration and Partnering: Providing opportunities to meet, communicate, collaborate, and partner within the information industry and the business community.

SLA Board of Directors

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San Jose State University, San Jose, CA

Cynthia Hill, President-Elect

Sun Microsystems, Inc., Palo Alto, CA

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Bureau Veritas, Buffalo, NY

Pam Rollo, Division Cabinet Chair-Elect

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Yale University, New Haven, CT

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Amgen Libraries, Thousand Oaks, CA

Marjorie M.K. Hlava, Director

Access Innovations, Inc., Albuquerque, NM

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Brian Weisman, Director, Technology Services

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Samuel Felder, Customer Service Associate

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Shelva Suggs, Professional Development Catalyst

Stephanie A. Russell, Director, Executive Office Relations

Tamara Coombs, Executive Assistant/Assistant Editor

Terry-Ann Owen, Accounting Coordinator

SLA Units

Chapters

Alabama
Arabian Gulf
Arizona
Asian
Boston
Central Ohio
Central Pennsylvania
Cincinnati
Cleveland
Connecticut Valley
Eastern Canada
European
Fairfield County
Florida & Caribbean
Georgia
Hawaiian Pacific
Heart of America
Hudson Valley
Illinois
Indiana
Iowa
Kentucky
Long Island
Louisiana/Southern Mississippi
Maryland
Michigan
Michigan-Western/Upper Peninsula
Mid-South
Minnesota
New Jersey
New York
North Carolina
Oklahoma
Omaha Area
Oregon
Pacific Northwest
Philadelphia
Pittsburgh
Princeton-Trenton
Rhode Island
Rio Grande
Rocky Mountain
San Andreas
San Diego
San Francisco Bay Region
Sierra Nevada
South Carolina
Southern Appalachian
Southern California
Sub-Saharan African Chapter
St. Louis Metropolitan Area
Texas
Toronto
Upstate New York

Virginia
Washington, D.C.
Western Canada
Western Michigan
Wisconsin

Divisions

Advertising & Marketing
Biomedical & Life Sciences
Business & Finance
Chemistry
Education
Engineering
Environmental & Resource Management
Food, Agriculture & Nutrition
Geography & Map
Information Technology
Insurance & Employee Benefits
Legal
Library Management
Materials Research and Manufacturing
Military Librarians
Museums Arts & Humanities
News
Petroleum & Energy Resources
Pharmaceutical & Health Technology
Physics Astronomy Mathematics
Science-Technology
Social Science
Solo Librarians
Transportation

Caucuses

Association Information Services
Baseball
Gay & Lesbian Issues
Information Futurist
Int'l Information Exchange
Labor Issues
Natural History
Professional Librarians in Alternative
Non-Traditional Careers
Retired Members
Women's Issues

Committees

AOOC - Association Office Operations
Awards and Honors
Bylaws
Committee on Cataloging
Committee on Committees
Conference Program

Consultation Service
Diversity Leadership Development
Finance
Nominating
Professional Development
Public Policy
Public Relations
Research
SLA Endowment Fund Grants
Scholarship
Strategic Planning
Student and Academic Relations
Technical Standards

Student Groups

University at Albany, State University of New York
University of Arizona
University of British Columbia
University of California-Los Angeles
Catholic University of America
Clarion University of Pennsylvania
College of St. Catherine
Dalhousie University
Drexel University
Dominican University
Emporia State University
University of Illinois-Urbana-Champaign
Kent State University
University of Kentucky
University of Maryland-College Park
McGill University
University of Michigan
Universite de Montreal
State University of New Jersey-Rutgers
North Carolina Central University
University of North Carolina-Chapel Hill
University of North Carolina-Greensboro
City University of New York-Queens College
San Jose State University
Simmons College
Syracuse University
University of South Carolina
University of South Florida
University Southern Connecticut State
University of Texas-Austin
University of Toronto
University at Buffalo, State University of New York
University of Washington
Wayne State University
University of Western Ontario
University of Wisconsin-Madison

Programs and Services

Advocacy: SLA's Public Policy program is dedicated to promoting the value of information professionals and the profession of Special Librarianship. The program monitors and actively works to shape legislation and regulatory proposals that affect SLA's membership.

Conference and Exhibits: SLA's yearly conference in June brings over 6,000 information professionals together and provides a forum for discussion on issues shaping the information industry. The conference offers more than 400 events, programs, panel discussions and seminars, and includes an Exhibit Hall with over 300 participating companies.

Consult Online: SLA has a database of SLA member consultants, who may assist, on a normal commercial basis, with such areas as library management, technical services, and subject specialty.

Consultation Service: SLA offers a free Consultation Service, which assists members and non-members in defining their organization's information requirements.

Employment and Career Services: the Association provides a variety of services to meet the career needs of its members. The Association's Career Connection at the annual conference offers members an opportunity to privately meet with employers.

The Knowledge Exchange: The Center houses resources relevant to the operation and management of special libraries and includes Information Portals, Industry Reports, Research and Surveys, Book Collection, Interlibrary Loan and CONSULT Online

Professional and Student Networks: SLA's student groups are located throughout the world and are affiliated with accredited graduate schools of library and information science. Through membership in SLA, students gain valuable professional experience and make important industry contacts.

Professional Development: The vision of SLA's Professional Development Center is to help information professionals become indispensable through learning. The PDC's mission is to help information professional become more capable learners, more capable professionals and more capable people. PDC's goal is to set the standards for learning and development throughout the global community of Information Professionals.

Publications: Information Outlook, SLA's monthly magazine, provides news, features and evaluation of trends in information management. The Association also publishes an online annual membership directory titled Who's Who in Special Libraries.

Research: SLA funds surveys and projects, endowment fund grants, and research studies related to all aspects of information management.

Scholarships and Awards Program: SLA Scholarships consist of awards for graduate study leading to a master's degree, graduate study leading to a Ph.D., and for post-M.L.S. study. The Awards and Honors Program honors individuals for their achievements and contributions to the Association and to the information profession.

Virtual Community: SLA's online community offers unrivaled networking opportunities where members with an Internet connection and a Web browser can access the association's services globally and equitably twenty-four hours a day, seven days a week.

2003 New York Conference

New York City was the stage for 6,798 information professionals attending the SLA 94th Annual Conference. Attendance at this year's conference was up from previous years and as well as the excitement from a weeklong list of activities and events. Day one of the conference featured the SLA Board of Directors announcing the appointment of Janice R. Lachance as the new Executive Director and the last day concluded with an historic vote on the association's name. The following article focuses on some of the highlights that took place between those two events.

Executive Director Appointment

On Friday, June 6th, SLA President Bill Fisher announced that the Board of Directors had appointed Janice R. Lachance as the Executive Director of the Special Libraries Association. For the past two years, Lachance has been consulting with non-profit and membership organizations in the areas of strategic planning, organizational development/transformation, and culture change. From 1993 until January 2001, she held a variety of positions within the U.S. Office of Personnel Management (OPM), the federal government's human resources agency, starting as the Director of Communications and Policy and serving as the agency's Director from 1997 until 2001. Lachance was appointed by President Clinton and unani- mously confirmed by the U.S. Senate in 1997.

During the announcement, SLA President Bill Fisher remarked, "Janice brings a wealth of diverse experience to SLA. She is very passionate about the future of information professionals and the rapidly changing environment of the special library profession. Her dedication and overall enthusiasm will be an asset to the Special Libraries Association on all levels. I speak for the Board of Directors and staff, we look forward to fostering a positive relationship with her."

2002/03 Board of Directors Meeting

During the SLA 2002/03 Annual Board Meeting June 6-7, in New York, several key issues were addressed during the Executive and Open sessions meeting: Langan & Associates Report on the 2003 Spring election; Appointment of the 2005 Annual Conference Program Committee; Nominating Committee slate of officers for 2004 Elections. The candidates are: President-Elect: Daille Pettit and Pamela Rollo; Division Cabinet Chair-Elect: Katherine Bertolucci and Trudy Katz; Chapter Cabinet Chair-Elect: Elizabeth Bibby and Patricia Cia; Directors: Susan Klopper, Dee Magnoni, Lyle Minter and Dan Trefethen; 2003 Research Grant Recipient was awarded to Dr. Linda C. Smith and Ms. Lian Ruan; Appointment of the 2005 Nomination Committee; Pre-Conference Highlights; 2004 Association Program Plan; Treasurer's Remark and Report of Spring Finance Committee Meeting; approval for the Sale of Special Libraries Association's headquarters; 2007 and 2008 Conference Site selections; 2004 Nashville Conference Program Committee Report; acceptance of the Competencies for Information Professionals of the 21st Century and many Committee charge revisions were presented to the Board for approval.

Leadership Development Institute

The Leadership Development Institute, sponsored by Reuters, deviated from the norm this year to focus on preparing leaders for a time of change. SLA's chapter, division and caucus leaders were introduced to the Association's top leaders, newly approved candidates to the Board of Directors, and Executive Director designate Janice Lachance. Amongst the universal topics were discussions on a revised mission and vision for the Association, the proposed new governing documents for chapters and divisions and 2003-04 President Cynthia Hill's vision for Special Libraries Association, its chapters, divisions and caucuses. Each leader was given the opportunity to personalize their institute learning experience by participating in one or multiple roundtable discussions on 33 leadership topics.

SLA Awards Reception

On Sunday evening, SLA hosted the Awards Reception in the historic University Club on 54th Street and 5th avenue in Midtown Manhattan. Andrew Berner, University Club librarian and 2003 SLA Fellow winner opened the ceremony with a brief and informative historic overview of the building and the club. SLA President Bill Fisher hosted the ceremony, which recognized and acknowledged the excellent accomplishments and achievements of eighteen individual award winners. SLA sponsors and conference major partners were also acknowledged for their continued support of various SLA activities and events. The list of award winners and sponsors recognized at the Awards Reception includes:

CAS INFO-EXPO Ribbon Cutting Ceremony & SLA Laptop Giveaway

On Monday, June 9th at 7:50 a.m., SLA President Bill Fisher, Acting Executive Director Lynn K. Smith and Suzan Brown of Chemical Abstracts Service officially opened the 2003 SLA INFO-EXPO (exhibit hall) in the New York Hilton Hotel and Towers. Located on three levels of the hotel, the INFO-EXPO

hall, boasted more than 300 exhibits showcasing the latest electronic and online resources in the information industry. Prior to the cutting of the ribbon, SLA Director of Exhibits, Devonne Henry presided over the laptop giveaway, which featured a 14-inch COMPAQ Laptop computer.

Opening General Session

On Monday, June 9th at 9:30 a.m., Pulitzer Prize winner and best-selling author David McCullough delivered an outstanding keynote presentation to a standing room only crowd of 3,500 conference participants in the Grand Ball Room of the New York Hilton Hotel and Towers. McCullough, entertaining and charismatic spoke on many topics during the session. McCullough spoke about his early beginnings as a writer; appearing on "Smithsonian World" and "The American Experience," and narrating numerous documentaries, as well as learning how to use a library while working in New York and Washington. McCullough also discussed the disadvantages of becoming too technologically savvy and made light of his experiences, winning two Pulitzer Prizes.

David McCullough Book Signing

On Monday, immediately following his keynote presentation, David McCullough participated in a book signing at the SLA Market Place. The first 100 participants were treated to light conversation with the Pulitzer Prize-winning author and an autographed copy of his latest book "John Adams."

Tuesday's General Session

Futurist Stewart Brand deliver his keynote presentation to conference participants on Tuesday, June 10th at 9:30 a.m. in the New York Hilton Hotel and Towers. Brand's PowerPoint presentation focused on the growth and importance of technology and how to ensure that that future doesn't slip away through misadventure, miscalculation, or just plain neglect. Brand spoke about his involvement with building a 10,000-year Clock and tools and services toward a 10,000-year Library. Brand discussed his work with the All Species Inventory, which involves finding and documenting all life on Earth in 25 years as well as enlightening the audience on "How Buildings Learn" as they evolve over the years.

Networking Reception

On Tuesday evening, a networking reception was held on all three levels of the INFO-EXPO exhibit hall. Sponsored by SLA and the Thomson Companies, large crowds of conference goers were treated to hors d'oeuvres dessert and wine while they networked with vendors during the non-conflict time.

Madeleine Albright Reception

On Wednesday, June 11th at 8:30 a.m. in the Morgan Suite of the New York Hilton Hotel and Towers, former U.S. Secretary of State, Madeleine Albright participated in a meet and greet for SLA leaders, sponsors, award winners, exhibitors, vendors and press before her keynote presentation at the Closing General Session. Dr. Albright discussed a variety of topics and answered questions from invited guest. SLA Executive Director-designate Janice R. Lachance and Dr. Albright served under former President Clinton during his second term in office.

Closing General Session/Annual Business Meeting

On Wednesday, June 11th, at 9:30 a.m., the honorable Madeleine Albright treated keynote presentation to a standing room only crowd of 4,000 conference participants at 9:30 a.m. in the New York Hilton Hotel and Towers. Dr. Albright discussed her service as the first woman Secretary of State. She described in detail the expansion and modernization of NATO and NATO's successful campaign to reverse ethnic cleansing in Kosovo; her trips abroad, which included her role in the promotion of peace in the Middle East and the reduction of nuclear dangers from Russia. Dr. Albright gave her expertise on the current reoccurring threat from North Korea and the Bush administration's policy dealing with North Korean Dictator Kim Jong Il. The SLA Annual Business meeting was held immediately after the Closing General Session. SLA President Bill Fisher presided over his final Board of Director's meeting as president of the association. The agenda items included: Introduction of SLA 2002/2003 Board of Directors; SLA President's Report; SLA Treasurer's Report given by Richard Geiger; SLA Executive Director's Report presented by Lynn K. Smith. President Fisher introduced the SLA 2003/2004 Board of Directors. SLA President Cynthia Hill gave her inaugural address and officially introduced the Nashville conference logo and video.

SLA Branding Vote

SLA President Bill Fisher moderated the branding name vote at the annual business meeting. The vote was a multi-step process starting at the beginning of the week. SLA members were required to pick up their voter cards at the SLA registration booth during conference. Only members attending the annual business meeting were allowed to vote. The first vote decided (which name would fill-in-the-blank) the name change in the bylaws amendment. SLA members voted 654 in favor and 343 against "Information Professionals International" over "SLA" (the acronym) with a vote of 87 in favor and 867 against. Once approved, the bylaws amendment was then proposed to change the name from Special Libraries Association to Information Professionals International. In order for a name change to pass, the vote had to be won by a two-thirds majority. Before the final vote, President Fisher gave individual members the opportunity to debate the pros of why the name should change to Information Professionals International or remain the Special Libraries Association. Members on both sides of the debate weighed the advantages of both names. Once the vote was cast, tellers situated in each section of the Hilton Grand Ball Room counted each of the vote cards. The final vote tallied 521 in favor of Information Professionals International and 369 against.

SLA Branding Press Briefing

On Wednesday, June 11th, immediately following the branding vote, SLA President Cynthia Hill held a press briefing to announce that the association was retaining the organization's nearly 100-year-old name. A two-thirds majority vote was needed to change the name. The vote culminated three years of research, discussions and brand name debates.

President Hill remarked during the press briefing that, "the name Special Libraries Association is a highly recognized and respected brand name in the information industry. It stands for professional excellence, ethics and best practices in the management of knowledge-based organizations. Our members have always been on the cutting edge, applying information tools and technologies to advance the missions of our organizations. Keeping our name allows us to build on our heritage over the past century, while keeping our focus on the expanding information economy of the 21st."

SLA Branding Initiative

The SLA Board of Directors announced that Chris Olson & Associates has been selected to lead the branding initiative following the branding name vote. The Board expressed enthusiasm that Chris Olson & Associates will effectively brand the association across the industry and to accentuate the value that SLA members contribute to today's information economy.

2003/04 Board of Directors Meeting

On Thursday, June 12, 2003, SLA President Cynthia Hill held the first meeting of the 2003/04 Board of Directors. The agenda included items included: Election of the Board Secretary, President's expectations for the coming year; Conference wrap-up; Division and Chapter Governing Documents; Leadership Code of Responsibility and the charge of the Student Academic and Relations Committee. The 2003/04 Board of Directors will hold their fall meeting on October 23-25, 2003 at SLA Headquarters in Washington, DC. For more information on the Board of Directors, please visit Virtual SLA at www.sla.org.

SLA 2003 Awards and Honors Winners

SLA Hall of Fame

H. Robert Malinowsky

John Cotton Dana Award

Stephen K. Abram

Rose L. Vormelker Award

Robert V. Williams

Fellow of the Special Libraries

G. Lynn Berard
Andrew Berner
Sylvia R. M. James
Trudy Katz
Mary "Dottie" Moon

Factiva Leadership Award

Robert Bellanti

Innovations in Technology Award

Nina L. Platt

H.W. Wilson Company Award

Sara R. Tompson
Lorri A. Zipperer

Member Achievement Award

John J. DiGilio

Diversity Leadership Development Award

Christina Birdie
Persko L. Grier
Toby A. Lyles
Lian Ruan
Pradnya Yogesh

SLA Scholarship Winners

SLA Scholarship
Brian Gray

SLA Scholarship
Kathryn Kennedy
SLA Scholarship
Jeanie Straub

SLA Affirmative Action Scholarship
Laura Ward

SLA Legacy Club Members

Anonymous
Anne K. Abate, Ph.D
N Bernard Basch
David R. Bender, Ph.D
Andrew J. Berner
Margaret Downey
Elizabeth B. Eddison
Judith J. Field
Ruth Fine
Judith Leondar
Dorothy McGarry
Didi Pancake
Donna Scheeder
Doris Lee Schild
Catherine D. Scott
Guy St. Clair
Isabel Weeks

Corporate Sponsors

Factiva

Major Conference Partner
SLA President's Circle
Knowledge Age Partner
The SLA Career Connection
Winter Leadership Meetings
International Special Librarians Day
The Factiva Leadership Award:
Competencies for the 21st Century
Closing General Session with Keynote
Speaker Madeleine Albright
Conference Registration

Dialog

Major Conference Partner
SLA President's Circle
Information Professional Partner of the
Special Libraries Association
Winter Leadership Meetings
Tuesday General Session with Keynote
Speaker Stewart Brand
SLA Tech Zone: Hands-on Computer
Courses

Chemical Abstracts Service

Major Conference Partner
Conference Tote Bags
Member Lounge
Hot Topic Series
INFO-EXPO Ribbon-Cutting Ceremony
\$5,000 Giveaway

LexisNexis

SLA President's Circle
21st Century Partner
Opening General Session with Keynote
Speaker David McCullough
The SLA Virtual Seminar Series
Cyber Connection Co-Sponsor

Elsevier

Cyber Connection Co-Sponsor

H.W. Wilson Company

SLA President's Circle
H.W. Wilson Company Award

Reuters

Leadership Development Institute
Fellows' Reception for First-Time
Attendees

Standard & Poor's

SLA President's Circle
SLA Awards Reception
Information Outlook Online

Swets Blackwell

INFO-EXPO Guide

Nerac.com

SLA Marketplace

Copyright Clearance Center

Saturday Night Tours of the Big Apple

Thomson ISI

Empire State Building Level
Sponsorship

Thomson Companies

Networking Reception

Infotrieve

SLA Division Cabinet Meeting

OCLC

Conference Coffee Break

EBSCO

The Diversity Leadership Development
Program

Access Innovations

CE/workshop with Jay van Eman

2002 Annual Campaign Contributors

\$25,000

H.W. Wilson Company

\$10,000

Dialog Corporation
Elsevier Science
Factiva
Dun & Bradstreet
LexisNexis
Standard & Poor's
West Group

\$500 and under

Bill Fisher
Susan M. Klopper
Hope N. Tillman
Pamela Tripp-Melby

\$250 and under

Dorothy McGarry
Millennium Pharmaceuticals, Inc.
Barbara P. Semonche

\$150 and under

Robert W. Gibson
Eliza S. Robertson
National Institute of Environmental
Health
Charles Shellabarger

\$100 and under

Mary T. Culhane
Mary K. Feldman
Mary Ann V. Gamble
Richard G. Geiger
Christine DeBow Klein

Shirley Loo
Charles Popovich
Catherine D. Scott
Ruth K. Seidman
Daniel B. Trefethen
Iris W. Anderson
Martha J. Bailey
Janice W. Bain-Kerr
Elaine B. Clough
Jean Denio
MarySusan F. Douglass
Ann M. Eagan
Susan M. Fifer-Canby
Elizabeth W. Gillies
Evelyn Huston
Lu Lariccia
Natalie J. Rapley
Linda Shackle
Joan R. Taylor
Barbara J. Arnold
Kay Van Buskirk

2003 Annual Campaign Contributors

\$10,000

The H. W. Wilson Company
Standard & Poor's

\$250 - \$150

Millennium Pharmaceuticals,
Inc. Barbara P. Semonche

\$150 and under

David Stern
Stephanie D. Tolson
Richard
G. Geiger
Ellis Mount

Unit Aniversaries

Ten Years

Arabian Gulf Chapter
Baseball Caucus
Gay & Lesbian Issues Caucus
Int'l Information Exchange Caucus
Legal Division

Fifteen Years

Environmental & Resource
Management Division

Twenty-Five Years

Arizona Chapter

Fifty Years

Alabama Chapter
Military Librarians Division
Southern Appalachian