

**ASSESSING CLIENTS' NEEDS:
GATHERING & ANALYZING DATA FOR THE INFORMATION AUDIT**

GROUP EXERCISE

SCENARIO THREE

500 offshore geologists, currently using ad hoc, unknown, and therefore possibly inappropriate, information resources.

As information manager, based onshore at head office and shortly to visit the offshore base for 2 weeks, you aim to include delivery of a virtual information service to the offshore group as part of your overall service to the organization. Some, but by no means all, of the issues that need to be looked at include:

- Perception of sources available to the geologists
- To determine what information sources they need to fulfill their tasks
- Accessibility of information and delivery mechanisms available