

Connecting People and Finding Expertise at MITRE

Jean Tatalias, Director of Knowledge Services,
The MITRE Corporation
Special Libraries Association, June, 2009



Approved for public release (09-1994). Distribution Unlimited

© 2009 The MITRE Corporation. All rights Reserved.

The MITRE Corporation

- MITRE is a private, independent, not-for-profit organization, chartered to work in the public interest
- Founded in 1958 to provide engineering and technical services to the U.S. Air Force
- Currently manages four Federally Funded Research and Development Centers – for the Department of Defense, the Federal Aviation Administration, the IRS & VA, and the Department of Homeland Security
- 7,100 employees: committed to public service mission, technically skilled, highly collaborative



Approved for public release. Distribution unlimited

© 2009 The MITRE Corporation. All rights Reserved.

“Bringing the Corporation to Bear” Answering the Need to Leverage Knowledge



Approved for public release. Distribution unlimited

© 2009 The MITRE Corporation. All rights Reserved.

Main MII Google search interface results

Annotations:

- User's query
- Tab options
- FastJump match ("Best bets")
- Onebox match - Projects
- "Organic" search results
- Onebox match - TEM Events

Expertise Finder Interface and Results

Annotations:

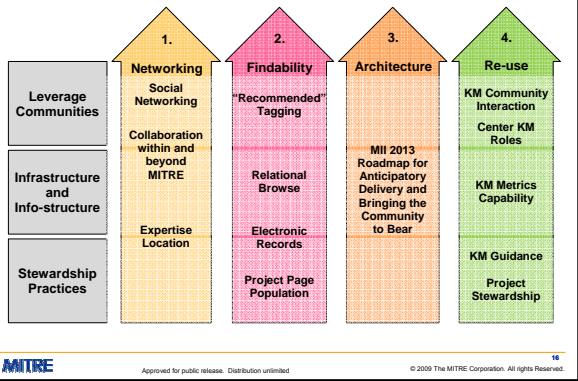
- Source options
- Display options
- Email contact options
- Person, with job title and link to phonebook
- Content "evidence" (with title, links to object & repository, keywords in context, date)

Connecting with Discussions through Search

Annotations:

- Who's talking about social bookmarking?
- Onomi feedback list
- CEM all list
- Service Oriented Architecture List
- Research Program's Social Networking List

KM Strategy Action Summary



Contact Information

- Jean Tatalias, Director of Knowledge Services
 - tatalias@mitre.org
 - 703-983-6486
- Dr. Marcie Zaharee, KM Principal
 - mzaharee@mitre.org
 - 781-271-3345
- Robert Joachim, Lead Information Systems Engineer
 - rjoachim@mitre.org
 - 703-983-7706
