

KM Guidance at MITRE

**KM Governance Panel
SLA 2013
San Diego, CA**

**Betsy F. Cogliano
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Our History

MITRE is a private, independent, not-for-profit organization, chartered to work in the public interest

Founded in 1958 to provide engineering and technical services to the U.S. Air Force

Supports a broad and diverse set of sponsors within the U.S. government, as well as internationally

Currently manages Federally Funded Research and Development Centers for the:

- ❖ Department of Defense
- ❖ Federal Aviation Administration
- ❖ Internal Revenue Service/
Department of Veterans Affairs
- ❖ Department of Homeland Security
- ❖ Administrative Office of the U.S. Courts
- ❖ Department of Health and Human Services



1958

2012

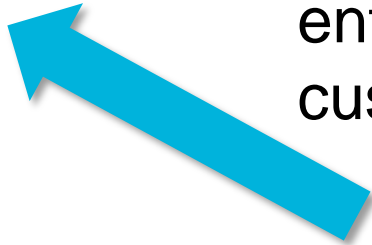
MITRE's Workforce . . . Our Key Asset

- **7,800 employees worldwide**
- **Committed to public service**
- **Technically skilled, highly collaborative**
- **Work side-by-side with our sponsors**
- **Approximately 70% of MITRE employees have advanced degrees**
- **Over three-quarters of our staff have more than 10 years of relevant experience**
- **Two main locations: Bedford, MA and McLean, VA; 60+ sites world-wide**

Bringing the Corporation to Bear



Leverage the experience of the entire company for every customer



CAASD

NSEC

CMS

CEM

HS SEDI

JEMC

KM Guidance Helps Staff


- **Comply with Information Management Policy**
 - **Share as broadly as possible; restrict only when necessary**
- **Understand best practices for managing information most effectively**
- **Understand the breadth of tools available to them**



All Sites

- Overview
- 7 Essential Steps
- Projects
- Publishing & Sharing
- Protecting Information
- Searching & Finding
- MyMII
- Community Share
- Communicating & Collaborating
- People Connections

Seven Essential Steps

 **New Employee?**
Need a Refresher?

[Start Here](#)

KM Guidance Overview


Effective knowledge management is crucial to MITRE's success as a corporation and in providing value to our sponsors. These eight KM guidance topics will assist you in complying with information management policies, effectively managing information assets, and understanding the breadth of tools and services available to you.

- 
Projects
 Keep your project information accessible to others through Community Share and Project Pages.
- 
Publishing & Sharing
 Share as broadly as possible while still safeguarding MITRE's information assets.
- 
Protecting Information
 Understand the sensitivity of information and know how to protect work products.
- 
Searching & Finding
 Leverage MITRE's search tools to find information on topics, people and projects.
- 
MyMII
 A personalized customizable intranet homepage enabling quick access to tools and resources.
- 
Community Share
 A collaboration environment for teams that enables knowledge-sharing.
- 
Communicating & Collaborating
 A variety of tools can enhance both team communication and collaboration.
- 
People Connections
 Developing and leveraging relationships is an important component of knowledge management.

Profiles: KM Guidance in Practice

MITRE Success Stories Knowledge Base

The MITRE Success Stories Knowledge Base is a searchable archive of MITRE's past performance for sponsors across the corporation. The stories detail the customers' challenges, MITRE's approach, the processes, methodologies, and capabilities applied, the solutions implemented, and the resulting impact on the customer's mission success. [Learn more](#)



For information on The MITRE Corporation:

<http://www.mitre.org/>

For information on KM Guidance:

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