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Certificate in Knowledge Management and Knowledge Services

2018 Program Schedule

With the exception of the two courses delivered in-person during the SLA Annual Conference in June, each course is delivered virtually via GoToWebinar, in five one-hour sessions. The two courses delivered in-person during the SLA Annual Conference are also offered virtually (KMKS 101 in October, and KMKS 102 in November). The full 2018 schedule is below.

**All times are written in US Eastern Time*

February 2018

KMKS 104: Networking and Social Media: Technology-Enabled Knowledge Sharing

- February 6 | 3:00 – 4:00 pm ET
- February 8 | 3:00 – 4:00 pm ET
- February 13 | 3:00 – 4:00 pm ET
- February 15 | 3:00 – 4:00 pm ET
- February 20 | 3:00 – 4:00 pm ET

March 2018

KMKS 105: Change Management and Change Implementation in the Knowledge Domain

- March 6 | 3:00 – 4:00 pm ET
- March 8 | 3:00 – 4:00 pm ET
- March 13 | 3:00 – 4:00 pm ET
- March 15 | 3:00 – 4:00 pm ET
- March 20 | 3:00 – 4:00 pm ET

April 2018

KMKS 106: Critical Success Factors: Measuring Knowledge Services

- April 3 | 3:00 – 4:00 pm ET
- April 5 | 3:00 – 4:00 pm ET
- April 10 | 3:00 – 4:00 pm ET
- April 12 | 3:00 – 4:00 pm ET
- April 17 | 3:00 – 4:00 pm ET

June 2018

KMKS 101: Fundamentals of Knowledge Management and Knowledge Services

- June 9, 2018 – full day (Course delivered in-person at the SLA 2018 Annual Conference – Baltimore, MD)

KMKS 102 The Knowledge Audit: Evaluating Intellectual Capital Use

- June 10, 2018 – full day (Course delivered in-person at the SLA 2018 Annual Conference – Baltimore, MD)

September 2018

KMKS 103: Knowledge Strategy: Developing the Enterprise-Wide Knowledge Culture

- September 4 | 3:00 – 4:00 pm ET
- September 6 | 3:00 – 4:00 pm ET
- September 11 | 3:00 – 4:00 pm ET
- September 13 | 3:00 – 4:00 pm ET
- September 18 | 3:00 – 4:00 pm ET

October 2018

KMKS 101: Fundamentals of Knowledge Management and Knowledge Services

- October 2 | 3:00 – 4:00 pm ET
- October 4 | 3:00 – 4:00 pm ET
- October 9 | 3:00 – 4:00 pm ET
- October 11 | 3:00 – 4:00 pm ET
- October 16 | 3:00 – 4:00 pm ET

November 2018

KMKS 102: The Knowledge Audit: Evaluating Intellectual Capital Use

- November 6 | 3:00 – 4:00 pm ET
- November 8 | 3:00 – 4:00 pm ET
- November 13 | 3:00 – 4:00 pm ET
- November 15 | 3:00 – 4:00 pm ET
- November 20 | 3:00 – 4:00 pm ET